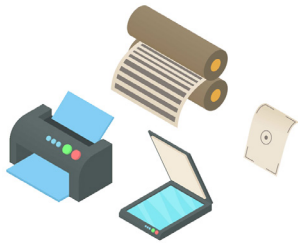




Outsource your print management

Managed print services gives businesses control of printing, which helps to save on cost, improve environmental impact and security of confidential documents. Save time, money and improve productivity by closely monitoring print usage and reducing wastage.

We provide printers and photocopiers through managed print services to businesses to help with the day to day operations of running a business, although some offices may be 'paperless' the need for printing will always be a consideration and necessary.



Analysing Printing Requirements

- ◇ Identify current needs
- ◇ Propose equipment needed

We initially identify your needs and requirements based around current and existing set ups within your business. This helps us to understand which equipment would be needed to address current issues which have been identified and to also make improvements throughout to increase productivity, efficiency and reduce overall costings.

Printer Supplies

- ◇ Only pay for what you print
- ◇ Free replacement parts
- ◇ Reduce unexpected costs

Printing supplies are provided with a contract, meaning you get ink/toner, replacement parts and other consumables free of additional charge. You will receive no charge for parts being replaced during servicing or when being repaired which helps to reduce additional and unexpected costs in the process. Only pay for what you print.



Proactive Printer Monitoring

- ◇ Track & monitor print usage
- ◇ Remote maintenance monitoring
- ◇ Reduce down time

Capitalise on an automated system which ensures the consistent monitoring of toner supplies and machine maintenance.

We make sure you never run out of important consumables, which means you will never be stuck and can't print. We also ensure proactive monitoring of all equipment so that issues can be identified before they become a problem, which not only decreases the likelihood of the equipment going wrong in future but also improves productivity through less downtime.



Printer Support

- ◇ Training & documentation provided
- ◇ Telephone & email support

We make sure that all end users are fully capable and comfortable with using new equipment and systems to ensure that your business can get the most out of its investment. We provide end user training to all of your staff along with documentation to help them along the way in case they forget anything.

In addition to this, we are always available to help and support our customers with telephone and email support being provided under the agreement.