



## Prevent downtime and keep your critical systems running with hardware support from Syscom

Your business can't tolerate downtime - you need proactive service and support from people who know your hardware products best.

Syscom has been providing IT hardware support services to medium and large enterprise companies in the UK and Europe for over 40 years.

We understand that when your hardware fails, it can have an immediate impact on workflow, operations and profitability. Our knowledgeable staff always work to minimise disruption and respond quickly to fix any hardware issues.

### Syscom hardware support offers:

- ◇ Remote problem diagnosis and support
- ◇ 4-hour onsite response
- ◇ Replacement parts and materials included
- ◇ Firmware updates for selected products
- ◇ Escalation management
- ◇ Access to electronic support information and services

### Benefits of a single vendor

If your company uses hardware from a variety of suppliers, you will be aware of the difficulty of managing numerous ticket systems, response times and levels of service.

Using a single vendor to manage all your hardware issues, warranties and extended support will save you time, money and reduce disruption to a minimum.

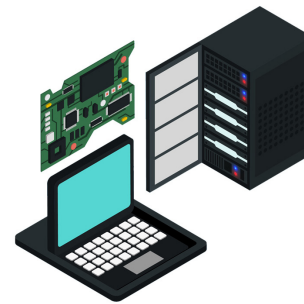


### New IT Hardware

- ◇ 3 - 5 year warranty available
- ◇ HP, Dell and Cisco Equipment - low prices

We supply new IT hardware including desktops, laptops, servers, storage and networking complete with warranty. Capitalise on new IT hardware and rest assured that your hardware installations will run quickly, efficiently and provide longevity.

We can supply our customers with hardware from world-class hardware manufacturers, who we have long standing relationships with. We offer all kinds of parts and systems from a range of vendors such as HP, Dell and Cisco at low prices.



### Refurbished IT Hardware

- ◇ All equipment tested to meet factory standard
- ◇ Reduce IT budget
- ◇ 3-5 Year warranty available

Syscom can also offer a range of refurbished IT hardware. Using refurbished high-end IT equipment has the benefit of saving your IT budget. All our refurbished IT hardware gets strictly tested to meet original factory standards. We can offer a 3- or 5-year warranty, which gives practically the same lifespan as new device.



## Hardware Disposal

- ◇ Environmentally friendly
- ◇ Documentation and certification provided
- ◇ Simple & hassle free

We ensure the safe disposal of all IT hardware items. We separate and recycle all electronic components and raw materials that would usually go to waste in the disassembly process. This includes motherboards, power supplies, graphics cards, memory RAM and hard-drives.



## Hardware Leasing

- ◇ Smart financing options
- ◇ Make better use of budgets

Taking advantage of leased IT equipment can be of benefit to businesses in many ways. Firstly, the option to lease equipment makes way for an initial cost reduction in the amount of financial support needed on a month to month basis in order to source IT hardware. Smart financing options make the cost of owning IT hardware a more manageable cost, breaking down the cost of the equipment itself into practical monthly payments.

Leasing your IT hardware from Syscom also provides you the additional benefit of having the option to capitalise on support for the IT hardware being leased. This means we will maintain and repair your equipment, whenever you need us to.