



Microsoft Dynamics Medic

A unique support service for the recovery of failed Microsoft Dynamics projects.

Microsoft Dynamics AX, NAV and 365 are world class ERP systems, chosen by many to help them make smart business decisions, improve the way their business runs and provide company-wide integration beyond that of other ERP software solutions.

Making the decision to implement Microsoft Dynamics will have been a long process, and unfortunately numerous companies fail to achieve the benefits they initially sought.

At Syscom, we speak to many companies who are struggling to get their version of Dynamics working correctly and are therefore paying for a system that is not serving its intended purpose. This is not because of the product, it is because of the way it has been installed.

We can assure you that it's not the software at fault, but your partner.

To recognise the full potential of Microsoft Dynamics you need to be guided by a team of dedicated consultants that have worked in your industry and experienced the problems you face first hand.

Experiencing problems with Dynamics AX, NAV or 365?

Some of the common frustrations we hear:

- ◇ "We feel like we aren't getting the right support for our Dynamics installation"
- ◇ "Our staff are now turning their backs on Dynamics and returning to alternative methods"
- ◇ "Support isn't up to the standard we expect, we feel like we're being ignored"
- ◇ "Modifications we asked for don't work"
- ◇ "We spend days / weeks waiting for resolutions to problems we are experiencing now"
- ◇ "We feel we are paying for a service we are not getting"

Our Dynamics Medic programme successfully untangles the mess that other Microsoft partners have left behind. Medic has benefited many organisations, giving them back a system serving its intended purpose.

+44 (0) 1384 400 600
www.syscom.co.uk
info@syscom.plc.uk

MEDICINE
HEALTH
TREATMENT
DOCTOR
SURVEY
RESEARCH



Get your project back on track

If you are finding yourself getting more and more frustrated that your installation of Dynamics isn't going so well, or the system isn't working right for you, then perhaps you need to change your Dynamics support partner.

Our consultants will listen to your requirements and business goals to understand your individual needs and will get your installation of Dynamics working in the way you initially wanted, with the least amount of disruption.

Our team provide world class consultancy and support services. We follow a tried and proven methodology of:

- ◇ Clearly understanding what has been done
- ◇ Fixing what is required
- ◇ Setting you back on the path you first thought you were on.

If you are dissatisfied with your installation or experiencing difficulties with your current Dynamics support partner, then you have the option to change it.

At Syscom, our team can provide Dynamics support in the way you expected from the start.

With Dynamics, you already have all the tools you need to run your business efficiently.

Try Dynamics Medic to gain a better understanding of the system you've invested in and unlock its capabilities.



Syscom PLC
Hampshire House
Kingswinford
DY6 8AW
UK

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By choosing a Microsoft product you are entitled to switch provider whenever you like, and it is a really simple process to do so - just fill in a form!