



GP-Assist 

Microsoft Dynamics GP Assist

GP Assist for All Versions of Microsoft Dynamics GP

Often, users of Microsoft Dynamics GP bought it to future proof their growth ambitions and provide enterprise wide integration beyond that of other ERP solutions. It is also probable that they spent a lot of time selecting Microsoft Dynamics GP after carefully considering and rejecting others in the process.

Unfortunately, many companies fail to achieve the benefits they once sought and begin looking elsewhere, spending more valuable time and effort looking at alternative options.

In October 2018, Microsoft launched the new Microsoft Dynamics GP from its catalogue of world class solutions. However, some organisations are still trying to get your version working correctly and paying for a system that is not serving its intended purpose.

You will only ever exploit Microsoft Dynamics GP's true potential if your Microsoft Partner knows the extraordinary capabilities of the system to serve your industry and is able to demonstrate these capabilities from a wealth of experience and knowledge.

Sadly, this is not the case for some organisations:

- ◇ "We feel like we aren't getting the right support for our GP installation"
- ◇ "Our staff are now turning their backs on GP and returning to alternative methods"
- ◇ "GP support isn't up to the standard we expect and we feel like we are being ignored"
- ◇ "Modifications we asked for don't work"
- ◇ "We spend days / weeks waiting for resolutions to problems we are experiencing now"
- ◇ "We feel we are paying for a service we are not getting"



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Key Features of GP Assist

- ◇ Structured review and alignment process.
- ◇ Detailed analysis of that installed and how.
- ◇ Understand any modifications asked for and why (they may not have been required at all).
- ◇ Careful system adjustment to realign with business goals.
- ◇ Give you back the benefits you once sought.

Take back control

Put the care of your Microsoft Dynamics GP system into the hands of a company that is not only interested in you and your business goals, but is also interested in getting you the benefits you originally sought and more with the least amount of disruption.

You may not know it, but by choosing a Microsoft product, you are entitled to switch provider whenever you like. If you are dissatisfied with your installation or experiencing difficulties with your current Partner, then you have the option to change it. Complete a simple form from Syscom, processed by Microsoft and your partner will be changed to one that cares - it's as simple as that.

Don't let poor support taint your view of Microsoft Dynamics GP, it's potential can be maximised and your problems fixed through a few simple steps.

Am I jumping into the fire?

To recognise the full potential of Microsoft Dynamics GP you need to be guided by a team of dedicated consultants that have worked in your industry and experienced the problems you face first hand. You deserve a team of professionals, who will support you in the way you expected from the start with your original Partner.

At Syscom PLC, we provide world class consultancy and support services for our customers and will not settle until their problems are resolved.

Try GP Assist to understand the system you've paid for and unlock it's world class capabilities.

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