



AX  
Microsoft Dynamics



# Microsoft Dynamics AX

## AX Medic



Syscom PLC  
Hampshire House  
Kingswinford  
DY6 8AW  
[www.syscom.co.uk](http://www.syscom.co.uk)  
01384 400600

### *AX Medic for Dynamics AX 2009 & AX 2012 users*

Often, users of Microsoft Dynamics AX bought it to future proof their growth ambitions and provide enterprise wide integration beyond that of other ERP solutions. It is also probable that they spent a lot of time selecting Microsoft Dynamics AX after carefully considering and rejecting others in the process.

Unfortunately, many companies fail to achieve the benefits they once sought and begin looking elsewhere, spending more valuable time and effort looking at alternative options.

You will only ever exploit Microsoft Dynamics AX's true potential if your Microsoft Partner knows the extraordinary capabilities of the system to serve your industry and is able to demonstrate these capabilities from a wealth of experience and knowledge.

We can assure you that it's not the software art fault, but your partner.

### **Some of the common frustrations we here are:**

"We feel like we aren't getting the right support for our AX installation".

"Our staff are now turning their backs on AX and returning to alternative methods".

"We feel like we are being ignored".

"Modifications we asked for don't work".

"We spend days, weeks waiting for resolution to problems we are experiencing".

"We feel we are paying for a service we are not getting".

**Our AX Medic programme successfully untangles the mess that other Microsoft partners have left behind. AX Medic has benefitted many organisations, giving them back a system serving its intended purpose.**

Microsoft Partner

Gold Enterprise Resource Planning





## Key Features:

- Structured review and alignment process
- Detailed analysis of that installed and how
- Understand any modifications asked for and why (they may not have been required at all)
- Careful adjustment to realign with goals
- We steady your ship
- Give you back the benefits you once sought
- Re engage your staff with Microsoft Dynamics AX

Put the care of your Microsoft Dynamics AX system into the hands of a company that is not only interested in you and your business goals, but is also interested in getting you the benefits you originally sought and more with the least amount of disruption.

### **Did you know by choosing a Microsoft product you are entitled to switch [provider whenever you like?**

If you are dissatisfied with your installation or experiencing difficulties with your current Partner, then you have the option to change it. Complete a simple form from Syscom, processed by Microsoft and your partner will be changed to one that cares - it's as simple as that.

### **Am I jumping into the fire?**

To recognise the full potential of Microsoft Dynamics AX you need to be guided by a team of dedicated consultants that have worked in your industry and experienced the problems you face first hand. You deserve a team of dedicated

professionals, who will support you in the way you expected from the start with your original partners.

At Syscom PLC, we provide world class consultancy and support services for our customers and will not settle until their problems are resolved. Syscom follow a tried and proven methodology by first, understanding what has been done, fixing what is required then setting you back on the correct path.

Our support and assistance is available whenever you need it, you only have to ask. It really is but a paperwork exercise away.

Don't let poor support taint your view of Microsoft Dynamics AX, you already have all the tools you need to run your business efficiently. Try AX Medic to understand the system you've paid for and unlock it's marvellous capabilities.

Microsoft's support of AX 2009 is already nearing its end in 2018 and AX 2012 ends in 2021.

## Related Products